

## FREEDOM OF INFORMATION REQUEST REFERENCE NOs: 0114 & 0119/2009

In reply to your requests for information under the Freedom of Information Act 2000, dated 10th March 2009 and which were received in Cambridgeshire as follows:

1. Please could you tell me the average length of time from the receipt of a 999 call to a police officer's arrival at an accident or a crime scene was for each of the last 10 financial years. (up to and including 07/08)
2. Could you also please tell me the number of 999-emergency calls received in the force area for each year of the last 10 financial years (up to and including 07/08).
3. The force target for arriving at the scene of a 999-emergency call for each year of the last 10 financial years (up to and including 07/08) If the last 10 years are not available, then the data for the years it is.
4. The number of times the force target was met in arriving at the scene of a 999-emergency call for each year of the last 10 financial years (up to and including 07/08) If the last 10 years are not available, then the data for the years it is.

In respect of the call data, you clarified that you were only interested in receiving information regarding 'A' graded calls.

Please note that question numbers have been added to aid clarity.

The Freedom of Information Act 2000 (The Act) requires us to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published, and therefore in the public domain without caveat.

We have completed all searches within Cambridgeshire Constabulary and hereby enclose your response.

Q1. Since there has been a change to the grading policy, we are only able to provide data as follows:

2007/08	12 minutes
2006/07	12 minutes
2005/06	11 minutes
2004/05	9 minutes

Q2	2008/09	142,601
	2007/08	141,755
	2006/07	138,383
	2005/06	120,723
	2004/05	127,002
	2003/04	114,102
	2002/03	119,826
	2001/02	129,839
	2000/01	108,622
	1999/00	103,976
	1998/99	97,285

Q3 & Q4 We are unable to answer this question since we do not hold this information.